
Source: <https://faq.remarkbox.com/50e818b9-c2f7-11f1-8e2f-040140774501/namespace-stuck-in-pending-cannot-moderate>
Snapshot: 2026-10-08T23:22:44Z
Generator: Remarkbox d747782



Scan for living
source

This is a thread snapshot. The living document lives at the source URI above — it may have been edited, extended, or replied-to since.

Hi,

My namespace for songdungkhoe-chinhthuc.pages.dev is stuck showing "You should complete setup on your pending Namespace" in the dashboard.

What I've done: - Submitted the domain in Step 1 of setup (while logged in) - Embedded the code on my site (both the JS version and the static noscript iframe with rb_owner_key) - Comments are working and displaying correctly on the site

But the dashboard still shows the namespace as pending, it doesn't appear under "my namespaces", and I have no way to moderate or delete comments.

Could you please activate the namespace, or let me know what step I'm missing?

Account username: songdungkhoe Domain: songdungkhoe-chinhthuc.pages.dev

Thank you!

songdungkhoe — Oct 08, 2026 05:29 am

Update: this resolved itself! After re-logging in, the namespace now appears in my dashboard with a settings link, and I can moderate comments from the thread pages. It seems the system just needed time to detect the embed code on my site. Thanks!

Groupr — Oct 08, 2026 09:20 am

Awesome.

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