
Source: <https://faq.remarkbox.com/6260e726-d929-11ee-a1b7-751976fc35b2/previous-comments-got-deleted-when-i-switched-where-the-script-went>

Snapshot: 2026-06-18T17:48:04Z

Generator: Remarkbox 3053704



Scan for living
source

This is a thread snapshot. The living document lives at the source URI above — it may have been edited, extended, or replied-to since.

it still appears on my remarkbox page, but doesn't exist within the actual script placed on my website page because i deleted it from one page and moved it to another. how do i fix that?

timehexon — Feb 01, 2026 08:07 pm

Your comments aren't lost -- they're still stored under the original page URL.

Remarkbox ties each comment thread to the page URL (called the `thread_uri`). When you move the embed snippet to a different page, the URL changes, so Remarkbox sees it as a brand new thread.

To fix this, set the `thread_uri` manually in your embed snippet so it always points to the original URL:

```
var defined_thread_uri = "https://your-site.com/original-page-url";
```

That pins the comments to that URL no matter where the embed lives.

Full details: <https://git.unturf.com/engineering/remarkbox/remarkbox/-/blob/main/docs/tickets/11.md>

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